

Northwestern | FACILITIES CONNECT

Facilities Connect is a new web-based portal that will simplify and streamline access to Facilities Management information and services

Why?

Facilities Connect will offer the following benefits to:



Enhance Service Delivery

An integrated platform streamlines and centralizes Facilities Management processes



Clarify Processes

Refined processes to offer more clarity in roles and responsibilities



Increase Transparency

Real-time metrics and reporting encourage responsiveness and accountability



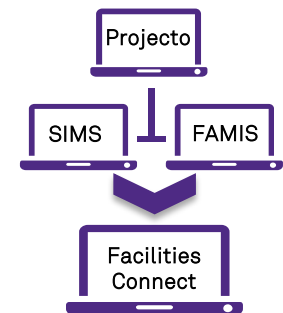
Improve Access

Customer portal provides easier access to services and better information

How?

To ensure Facilities Connect is successfully implemented and adopted, Facilities Management and Northwestern IT will:

- Collaborate with the Northwestern community to design a system meeting the needs and expectations of users
- Strategically replace three legacy tools with one platform, seamlessly integrated with other University enterprise systems for real-time information sharing
- Train Facilities Connect users on the new system to drive user adoption



When?

Facilities Connect will be implemented in a phased approach:

Phase 1

Space Information Module
Summer 2017

Project Management Module
Fall 2017

Phase 2

Operations & Maintenance Module
Summer 2018

Phase 3

Real Estate & Sustainability Module
Late 2018