

Facilities Management Newsletter

December 2016, Copy

Facilities Management Enterprise Software Implementation

The Facilities Management Team is pleased to announce that we are moving forward with our implementation of IBM's Tririga Facilities Management software suite. This will allow us to phase out our current FAMIS, Projecto, and SIMS systems. The new enterprise system will help us improve service delivery, enhance our customers' experience, and transform the way we work, via a single source of information to manage our lifecycle of facilities management processes.

Executive sponsors for the program are John D'Angelo, VP FM, and Sean Reynolds, VP CIO. Our Program Manager is George Badillo, Assistant Director FM Finance and Administration, supported a comprehensive team of professionals within FM and IT. Our implementation partners include **eCIFM**, who will be our technical Tririga implementer, and **Deloitte**, who will support the change management and training efforts. Our Implementation partners will help us navigate this integration seamlessly in a series of phases, called releases, with each stage broken down into multiple modules.

Please refer to the table below for our planned implementation dates:

RELEASE 1	
Portfolio & Space Modules	Fall 2016 – Summer 2017
Projects Module	Spring 2017 – Winter 2017
RELEASE 2	
Operations Module	Summer 2017 – Spring 2018
RELEASE 2	
Real Estate Module	Spring 2018 – Fall 2018
Energy & Sustainability Modules	Spring 2018 – Fall 2018

The entire software roll-out is estimated to take two years. While this may seem like a long time, this transition is actually quite fast based on the amount of information we will need to move to Tririga and the large number of individuals who will benefit from using the new system. Our goal is to help make your job easier, and to do that, it's not just about learning to work with the new Tririga system, but more about making the software work for you in your day-to-day job. We chose Tririga after a lot of research and review to find the best fit for Northwestern, and we will be looking to

incorporate the new capabilities that Tririga offers into our business-as-usual FM processes.

By consolidating our FM information into one user-friendly, customer-based program, we are aiming to create a cohesive set of FM processes that will not only standardize our workflow, but also provide a means of communication that is seamless for all parties involved, including our customers.

Please stay tuned for additional updates as we move forward, including the announcement of the winner of the program naming contest!